

# Outstanding Customer Service Representative of the Year Award

## Does someone in your office deserve to be the *Outstanding CSR of the Year*?



### Nominate the 2010 Winner and Receive a \$1,000 prize!

Nominations are now being accepted in all 50 states and Puerto Rico for the 2010 National Outstanding CSR of the Year. This award is the highest honor for insurance customer representatives who have distinguished themselves through contributions to their industry and profession.

Open to everyone regardless of affiliation or professional designation, candidates must:

- Be an insurance customer service representative, or have primary responsibility for customer service duties, and
- Write an essay of no more than two pages double-spaced (approximately 1,000 words) on the topic, ***“Many people come to the insurance business by chance and stay by choice. In the first paragraph, briefly describe how you were first employed in the insurance business. Then, given the changes you have observed and anticipate in the future, explain what would be the best title for the CSR of tomorrow and why?”*** and
- Submit letter(s) of recommendation from a professional reference(s).

To make your nomination, please complete this form and mail or fax today so your nominee may be contacted. NOTE: You may nominate yourself. All essay entries become property of The National Alliance, inclusive of permission to reprint. **Deadline for all materials (including essay) is May 1, 2010.**

### What are the rewards of winning?

Nominees will first compete on a state level. State winners will automatically be entered into the national competition.

#### State Winners Will Receive—

- Framed Certificate of Achievement
- State recognition
- Advancement to national competition

#### 4 National Finalists Will Receive—

- \$500 cash award
- National recognition
- Gold and garnet pin

#### National Award Recipient Will Receive—

- \$2,000 cash award
- Gold and diamond pin
- Employer receives a scholarship to a National Alliance program
- Nominator receives a \$1,000 cash award

### NOMINATION FORM\*

Please print or type.

My Nominee's name is \_\_\_\_\_

Nominee's designations (if any) \_\_\_\_\_

Years of experience \_\_\_\_\_

Position \_\_\_\_\_

Agency/Company \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Telephone (\_\_\_\_\_) \_\_\_\_\_

Fax (\_\_\_\_\_) \_\_\_\_\_

Email \_\_\_\_\_

### Nominator Information

\* You may nominate yourself.

Your Name \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Telephone (\_\_\_\_\_) \_\_\_\_\_

Fax (\_\_\_\_\_) \_\_\_\_\_

Email \_\_\_\_\_

Please  DO  DO NOT mention my name when corresponding with the nominee.

### Return this form to:

PIA of Ohio, Inc.  
600 Cross Pointe Road  
Gahanna, OH 43230  
Ph: 800-555-1742 • Fax: 614-552-0115



2587-1209OH

# Competition Entry Form...continued.

## Education/Involvement/Achievement (attach additional paper if needed)

*Please print or type.*

Formal Education

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Insurance Related (within last 2 years)

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Insurance Awards/Honors/Affiliations (within last 2 years)

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Community Involvement/Awards/Honors (within last 2 years)

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Significant Contributions to Business/Coworkers (within last 2 years)

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### **Return this form with completed essay to:**

PIA of Ohio, Inc. • 600 Cross Pointe Rd. • Gahanna, OH 43230 • 800-555-1742 • Fax: 614-552-0115

**Deadline for receipt of all materials is May 1, 2010.**

## Awards

Nominees will first compete on a state level. State winners will automatically be entered into the national competition.

### **State Winner**

Framed Certificate of Achievement; state recognition; advancement to national competition

### **4 National Finalists**

\$500 cash award; national recognition; gold and garnet pin

### **National Award Recipient**

\$2,000 cash award; gold and diamond pin; employer receives a scholarship to a National Alliance program; nominator receives a \$1,000 cash award